

## **PROGRAMME DETAILS**

No	Activity	Detail Activity	Man-Day		
	Quick Response Quality Culture				
C1 9.00am-12.00pm	Introduction of San Gen Shu Gi	<ul> <li>Background and purpose of QRQC</li> <li>Understanding of <ul> <li>Genba</li> <li>Gen Butsu</li> <li>Gen Jitsu</li> </ul> </li> <li>Defining Data with San Gen Shu Gi</li> <li>Selection of Indicators</li> <li>Review &amp; Q&amp;A</li> </ul>	1		
C2 12.00-5.00pm	Introduction of QRQC (Four Rings)	<ul> <li>Corporate Key Performance Indicators</li> <li>Cultivating data driven culture</li> <li>Understanding of challenges and implementing Four Rings QRQC principles for production</li> <li>Verification of KPIs</li> <li>Review &amp; Q&amp;A</li> </ul>	1		
C3 9.30am-1.30pm	Practical Implementation of QRQC	<ul> <li>Practice Implementation of Four Rings         <ul> <li>Detection</li> <li>Communication &amp; Analysis</li> <li>Action &amp; Countermeasure</li> <li>Monitoring</li> </ul> </li> <li>Understanding and Implementation of 5W2H</li> <li>Review &amp; Q&amp;A</li> </ul>	1		
C4 9.30am-1.30pm	Introduction of QRAP	<ul> <li>Understanding &amp; Implementation of QRAP Communication Board</li> <li>Implementation of Four Rings Principle and Tools with Problems Categorization, Describing Problems and assigning affected members</li> <li>Review &amp; Q&amp;A</li> </ul>	1		
C5 9.30am -1.30pm	Implementation QRAP	<ul> <li>Recommendation of Implementation in accordance to QRQC Principle</li> <li>Review &amp; Q&amp;A</li> </ul>	1		
C6 9.30am – 1.30pm	Verification QRAP Implementation	<ul> <li>Review and Validation of Implementation as per assigned</li> <li>Review &amp; Q&amp;A</li> </ul>	1		



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C7 9.30am – 1.30pm	Review and validate Implementation Report	<ul> <li>Review final report submitted against QRAP Report and providing recommendations</li> <li>Q &amp; A</li> </ul>	1
C8 9.30am – 1.30pm	Introduction of Data Analytics Tools	<ul> <li>Understanding of Quality Seven Tools</li> <li>Introduction of e-QRQC</li> <li>Q &amp; A</li> </ul>	1